

With extensive Market Knowledge, Commitment and Internal Systems, Contactcentrestaff.com delivers real benefits to our clients. Recruitment services are offered for the delivery of both Permanent and Interim candidates across the following disciplines,



### **Career Levels Supplied**

- Call Centre Advisors
- Customer Service Advisors
- Contact Centre Advisors
- Contact Centre Manager
- Customer Service Manager
- Centre Operations Managers
- Team Leaders
- Customer Experience Managers
- Dialler Managers

- Scheduling Analysts
- Resource Planning Analysts
- Telephony Managers
- Business Process Analysts
- Reporting Analysts
- Contact Centre Director
- Customer Service Director
- Operations Directors